

REQUEST FOR EXPRESSIONS OF INTEREST (CONSULTING SERVICES – FIRMS SELECTION)

Country: Ukraine
Project: Second Urban Infrastructure Project (UIP-2)
Loan No.: 8391-UA and TF017112

Assignment Title: Research on the assessment of the level of beneficiary satisfaction with the quality and efficiency of water supply, sanitation and household waste collection and removal services 2018-2025

Reference No. (as per Procurement Plan): ISCB-CQ-09

This request for expressions of interest follows the General Procurement Notice (GPN) for this project that appeared in UN Development Business issue of August 5, 2014.

Government of Ukraine (hereinafter - Borrower) received from the International Bank for Reconstruction and Development Loan No. 8391-UA (hereinafter - the Loan) in the amount of 300 million US dollars and a loan from the CTF No.TF017112 in the amount of 50 million US dollars for the Second Urban Infrastructure Project (hereinafter - SUIP) implementation to provide the financial support for the reconstruction and modernization of priority infrastructure facilities with an emphasis on the sectors of water supply, sanitation and household waste management.

The Ministry of Development of Communities and Territories of Ukraine (hereinafter – Customer) intends to use part of the Loan funds to obtain the information on the level of improvement of the quality and efficiency of utility services in certain cities of Ukraine by restoring the critical municipal infrastructure within SUIP implementation for the research on the assessment of the level of SUIP beneficiary/users of services satisfaction (hereinafter – Research).

The scope of the Consulting services within the framework of the Research includes a comparative analysis of the results of the research with the results of the 2018 research (will be provided to the winner of the competitive selection).

It is assumed that the Research will be based on survey data obtained from randomly selected households that are users of water supply and sewerage services or solid waste collection and disposal services.

The Services shall be provided in accordance with effective and applicable laws, norms and standards of Ukraine.

The comparative analysis objective is to identify and assess changes in the public opinion regarding the quality and efficiency of water supply, sanitation and household waste collection and removal services during 2018-2025 since the baseline study was conducted in 2018 to identify the actual problems and indicate the possible ways of their solution.

The proposed sample size per city should be not less than indicated: 800 respondents in Kyiv, 800 respondents in Kharkiv, 600 respondents in Vinnytsya, 500 respondents in regional centers (Zhytomyr, Kropyvnytskyi, Ternopil, Cherkasy) and 400 respondents in each of the cities: Kolomyia, Novovolynsk. The total number of sampling frame is 5000 respondents.

Overall, the Services will be required over the period of four (4) months starting January 2025.

The Ministry of Development of Communities and Territories of Ukraine now invites eligible consulting firms (“Consultants”) to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services.

The shortlisting criteria are:

- At least 10 years of experience in the field of public opinion research;
- Verified records of at least 10 survey studies for the public or private sector.
- General experience and qualification of the company personnel.

The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank’s *Guidelines: Selection and Employment of Consultants under IBRD Loans and IDA Credits & Grants by World Bank Borrowers*, dated January 2011 and revised July 2014 (“Consultant Guidelines”), setting forth the World Bank’s policy on conflict of interest.

Consultants may associate with other firms in the form of a joint venture or a sub-consultancy to enhance their qualifications.

A Consultant will be selected in accordance with the Selection based on the Consultants Qualifications method (CQ) as set out in the Consultant Guidelines.

Further information can be obtained at the address below during office hours from 09:00 to 18:00 local time.

Expressions of interest must be delivered in a written form to the address below (in person, or by mail, or by fax, or by e-mail) by 01 PM (local time) January 14, 2025.

UIP-2 Central Project Management Unit (CPMU)

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